

A.2.
PIER MANAGEMENT PLAN
FOR
BUTLERS WHARF PIER

DATE: SEPTEMBER 2022

VERSION: 1.1

OCEAN **DIVA**
— LONDON —

1 INTRODUCTION

1.1 SITE LOCATION

1.1.1 The address for the pier is Butler's Wharf Pier, Shad Thames, London SE1 2YE

1.1.2 The below map illustrates the location of Pier on the south bank of the Thames close to Tower Bridge. It is accessed via an alleyway connecting Shad Thames with the riverfront.



1.1 PIER MANAGEMENT

1.1.1 Butlers Wharf Pier is managed and operated by Thames Luxury Charters (TLC).

1.1.2 The Pier services TLC's own boats the "Dixie Queen," "Elizabethan," and "Edwardian."

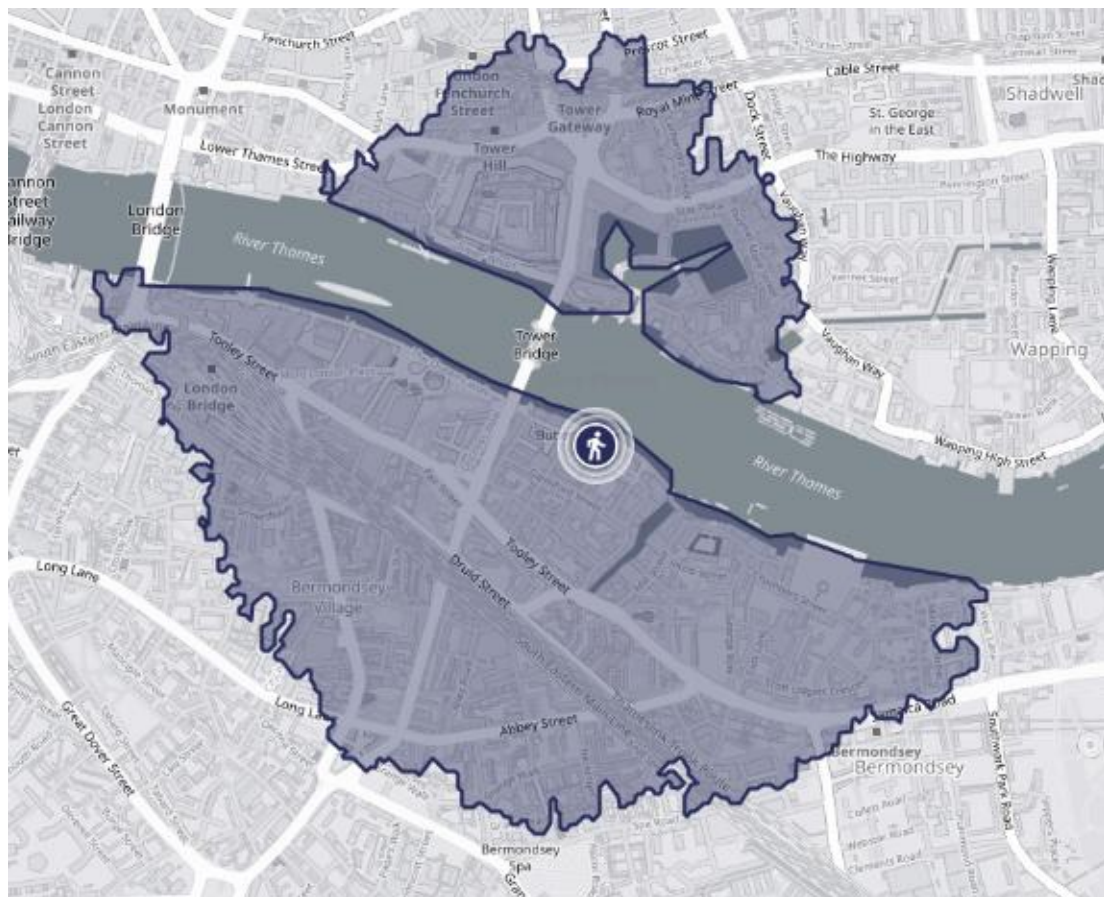
1.2 SCOPE OF PLAN

1.2.1 This Pier Management Plan sets out the transport strategies and crowd management plans associated with embarking/disembarking at the pier for different event scenarios. The PMP aims to ensure that embarking / disembarking at the Pier can be managed appropriately and safely to minimise potential impacts on the transport network and local residents and businesses.

2 LOCAL TRANSPORT NETWORK

2.1 WALKING NETWORK

- 2.1.1 The National Travel Survey identifies that walking is the most frequent travel mode used for short distance trips (within 1 mile / 1.6 km). Infrastructure that supports travel on foot is therefore of importance to promote sustainable and active travel.
- 2.1.2 The local street network has an established network of footways, providing access between the site and nearby facilities and amenities, local bus stops and Underground and rail stations.
- 2.1.3 The area within a 15-minute walking catchment, which includes two major stations is shown below:



2.2 PUBLIC TRANSPORT

2.2.1 Butlers Wharf is well served by all public transport links as outlined in the table below:

SERVICE	SERVICES	KEY STOPS/STATIONS (WALK TIME)
Bus	17, 21, 47, 35, 41, 47, 133, 199, 343, 381, C10, N21, N133, N199, N343, N381	<ul style="list-style-type: none"> • Stops L and P on Tower Bridge Road (4 mins) for routes 343, 78, & 42 • Stops S and T on Tooley Street (6 mins) for routes 47, 188, 381, N199 & N381 (and C10 stop J only)
Underground	Northern, Jubilee, District and Circle	<ul style="list-style-type: none"> • London Bridge (10 mins) • Tower Hill (14 mins)
Rail	Southeastern, Southern and Thameslink	<ul style="list-style-type: none"> • London Bridge (10 mins)
DLR		<ul style="list-style-type: none"> • Tower Gateway (13 mins)

2.3 CYCLE NETWORK

2.3.1 Local cycle docking stations can be found on Southwark Street near Borough Market and on Duke Street near London Bridge station. Cycle parking stands are located on Curlew Street, Maguire Street, Queen Elizabeth Street and Gainsford Street as well as Tooley Street.

2.4 CAR AND COACH PARKING

2.4.1 The closest car park is QPark located at 46-50 Gainsford Street, SE1 2NE which has electric charging points and nine dedicated disabled parking bays.

2.4.2 There is no coach parking within the immediate vicinity. The nearest parking would be on Lower Thames Street near the Tower of London, which is approximately a 15 walk.

2.5 TAXIS AND PRIVATE HIRE VEHICLES

2.5.1 Curlew Street is the preferred taxi and PHV drop off and pick up location. It is worth noting Shad Thames is a one-way Street.

3 PIER USAGE FOR EVENTS

3.1 PIER SPECIFIC TIMINGS AND RESTRICTIONS

- 3.1.1 No guest embarkation prior to 8am weekdays, 9am weekends/bank holidays
- 3.1.2 No guest disembarkation after 11pm
- 3.1.3 Employee embarkation and disembarkation outside of these times, must be kept to a minimum and there is no loading or un-loading of equipment or removal of waste outside of the above times.
- 3.1.4 There is a key fob access to restrict entry to the pier. Fobs are held by a limited number of Thames Luxury Charter and Oceandiva London employees/contractors.
- 3.1.5 Due to the 11pm disembarkation restriction, we anticipate this Pier will primarily be used for embarkation of guests, and disembarkation of daytime events, with only a small number of evening events disembarking at this pier as the majority of events will continue after 11pm.
- 3.1.6 Due to the proximity to London Bridge, for evening events this pier could be used for a 'mid-event' disembarkation with approximately 10-20% of guests departing the event early over a short time period around 22:00/22:30pm.

3.2 EVENT SET-UP AND DE-RIG

- 3.2.1 There is no load in or load out of the vessel between the hours of 8am (9am weekends/bank holidays) and 11pm.
- 3.2.2 Staff arriving or departing outside of these times are reminded to be respectful to residents and keep noise to an absolute minimum.
- 3.2.3 Shad Thames is a pedestrianised street for the majority of the time, however there are access gates at the end of Curlew Street and Horselydown Lane, which are open between 0830–1100 in the morning and 1600–1800 in the afternoon, allowing access to Shad Thames. Access to BWP is via the "63" sign off Shad Thames.
- 3.2.4 Outside the times outlined in 3.2.3, the closest drop off location is the end of Lafone Street where there is a barrier (permanently closed).
- 3.2.5 Loading/unloading of food, beverage and smaller theme items (e.g. floristry) may only take place within a certain window as dictated by high tide (and always within the restrictions set at the Pier as outlined in 3.2.1). The load in/out window is 2 hours either side of high tide.
- 3.2.6 Loading/unloading of larger items (e.g. screens, speakers) will not take place at this Pier.
- 3.2.7 Prior to any embarkation or disembarkation (for staff or guests), the Oceandiva team will undertake checks to ensure the safety and security of patrons on the pier/jetty. Things to consider include consideration of slip and trip hazards and an awareness of:
 - Working on uneven, wet, or icy surfaces
 - Adverse weather conditions.
 - Badly stowed mooring ropes, container lashing gear and other equipment.
 - Damaged or inappropriate flooring or surfaces on walkways, ramps, and access steps.
 - Discarded packaging and pallets.
 - Poor or unsuitable lighting in work areas.

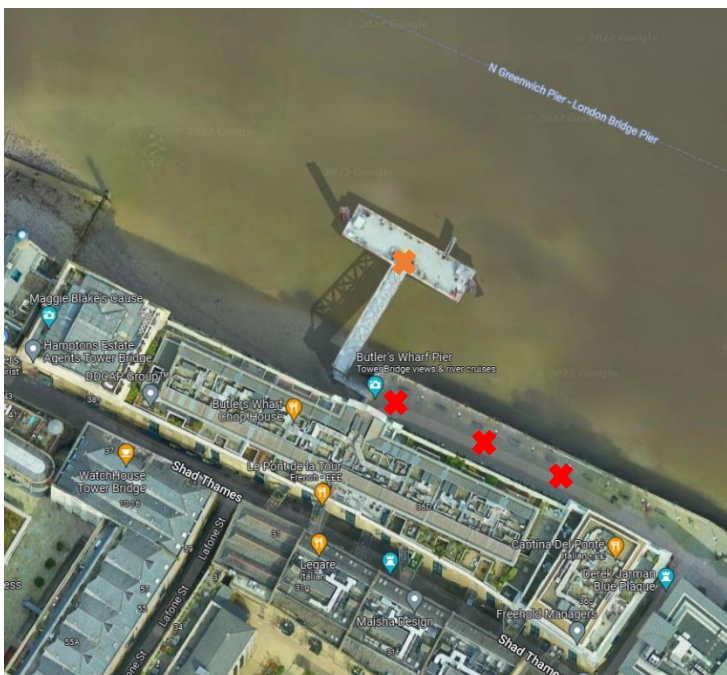
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3.3 CROWD MANAGEMENT PLAN

- 3.3.1 Guest check-in (in the form of checking tickets or guest list as determined on an event-by-event basis) will take place on the pontoon before guests board the vessel. Guests will queue on the brow.
- 3.3.2 During arrivals and departures there will be SIA security positioned at the entrance to the brow to direct guests and monitor/manage guest noise and disruption.
- 3.3.3 During embarkation and disembarkation stewards will be located as shown on the map with an **X** to direct guests and manage guest noise and random bag searches will be conducted as shown by the **X**.

Embarkation



Disembarkation



3.4 ACCESS FOR PEOPLE WITH DISABILITIES

- 3.4.1 There is step free access from the street on Shad Thames to Butlers Wharf Pier, via an existing ramped walkway.
- 3.4.2 The Oceandiva London has a boarding ramp to connect the vessel to the Pier, which is also step free.